



“Three essential elements” of the primary health care system: A comparison between California in the US and Guangdong in China

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Abstract

The primary health care system (PHCS) is the portal and basis for the national health delivery system. There are a number of elements which comprise the PHCS, but the system cannot be established and developed without the support of “three essential elements,” including general practitioners (GPs), health insurance, and government health investment. Through comparative analysis of the “three essential elements” of the PHCS between California in the US and Guangdong in China, this article indicates that there are three important aspects in developing a PHCS in China, as follows: training qualified GPs; establishing a diversified health insurance system to strengthen the policy connections between health insurance and the PHCS thereby increasing government health investment; and broadening health financing channels.

Keywords: Primary health care system (PHCS); general practitioner (GP); health insurance; government health investment; California; Guangdong

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Introduction

The primary health care system (PHCS) is the portal and basis for a national health delivery system. A PHCS has a significant role in improving national health, avoiding the excessive increase in national health investment, and providing health welfare. General practitioners (GPs), health insurance, and government health investment are the “three essential elements” of a PHCS among all its components. Through a preliminary exploration of PHCS in China and the US, it has been shown that there is a similarity (e.g., welfare) and comparability between the systems of the two countries [1]. As a top economy around the world, the PHCS in the US is more mature and well-developed, thus China could draw lessons from the US experience. Based on the

actual conditions of China, we compared and analyzed the “three essential elements” of the PHCS between California in the US and Guangdong in China to give some suggestions on the development of the PHCS in China.

Comparison of the “three essential elements” of PHCS between California and Guangdong

A brief introduction to California and Guangdong

The economic development, geographic location, population, and health conditions of California and Guangdong are similar (Table 1) [2–8]. With respect to economic development, both California and Guangdong are developed areas in their own countries. California, the third largest state in

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Table 1. Basic information for California and Guangdong

Areas	Geographic Area (10,000 km ²)	Population (One hundred million)	Health Condition		
			Birth rate (‰)	Death rate (‰)	Life expectancy (years)
US	914.76	3.09	12.60	8.07	78.61
California	40.35	0.37	13.20	6.37	80.37
China	960.00	13.40	11.93	7.14	74.83
Guangdong	17.97	1.04	10.45	4.35	76.49

the US and located in the southwest US, occupies 4.41% of the land area of the country, while Guangdong is located in south China and covers 1.87% of the land area of the country. California and Guangdong account for 11.97% and 7.76% of the US and China populations, respectively, both California and Guangdong are the most populous areas of US and China, respectively. With respect to health conditions, both of the areas have good developing states. The birth rate and life expectancy in California are above average for the US, while the death rate is below the average. The birth and death rates in Guangdong are below average for China, while life expectancy is above average. Thus, California and Guangdong could be representatives for the US and China and are comparable with respect to the PHCS.

General practitioner

GPs are the best providers of high-quality primary health care services, as well as the best gatekeepers of health care systems [9]. As shown in Table 2, there are approximately 30,000 GPs in California [10]. The number of GPs per 10,000 population in California is 4.73, which is greater than the number of GPs per 10,000 population in the US (4.61) [11]. There are 7940 GPs in Guangdong; the number of GPs per 10,000 population in Guangdong is 0.75, which is less than the number of GPs per 10,000 population in China (0.81) [8]. California has adopted the “4+4+3” training path; thus a GP receives at least 11 years of standardized training, after which the physician is considered to be qualified for practicing medicine [12]. GPs in Guangdong undergo a “5+3” training path [1]. The average annual income of GPs in California is \$180,000 [13]. GPs in California are approved to practice

medicine at various health agencies with autonomy, high self-esteem, and good career prospects. GPs in Guangdong practice medicine in their affiliated institutions, most of whom are in grass-roots medical agencies with low salaries and hopeless promotion prospects due to the less developed practice system [14]. An investigation has shown that [15] GPs have the lowest salaries (\$8034) among all the medical practitioners (\$10,765) in China; Guangdong province is no exception.

Health insurance

Health insurance in California is highly marketable and diversified; private health insurance is adopted first, followed by public health insurance (Table 3) [16]. In California, 78.80% of the population was covered by health insurance between 2010 and 2012; there were approximately 7 million uninsured people in California at that time [17]. Currently, the health insurance marketplace in California (Covered California) has been established on the basis of the new health care reform implemented by President Obama to help insurers compete in cost-efficient ways, and expand insurance coverage for more people. The health insurance system in Guangdong adopts basic health insurance first, supplementary health insurance second, and urban-rural medical assistance last [16]. This is a single-formed system which receives strong support from the government, and has the opportunity to receive financial subsidies. In Guangdong, 97.52% of the population (84,218,100) had health insurance in 2012 [18].

The PHCSs in California and Guangdong leverage the health insurance platforms to take active roles as gatekeepers in community first-contact diagnosis; however, the operating



Table 2. Comparison of general practitioner teams in California and Guangdong

Indexes	California	Guangdong
Number of GPs	30,000	7940
Number of GPs/10,000 population	4.73>4.61 (US)	0.75<0.81 (China)
Training path	a. "4+4+3": 4-year undergraduate education in a comprehensive university, 4-year postgraduate education in a medical university, and 3-year GP residency	a. "5+3": 5-year clinical medicine or traditional Chinese medicine (TCM) undergraduate education, and 3-year GP standardized training b. Job transfer training for clinical or TCM physician who intends to be a GP c. On-the-job training for grass-roots GPs
Salary	Relatively high, \$180,000 on average per year	Generally low, no exact data
Career prospect	Favorable	Unfavorable

Strictly speaking, a GP in the US begins to practice after 1 year of post-graduate training (internship) without completion of a residency. Although not correct, "GP" is often used synonymously with "FP" or even "PCP." A FP completes a 3 year residency in family practice or an internist completes a 3 year residency in internal medicine; both are often referred to as PCPs.

Table 3. Comparison of health insurance systems in California and Guangdong

Indexes	California	Guangdong
Type	a. Private health insurance: group health insurance purchased by employers, or private health insurance purchased by residents themselves b. Public health insurance: Medicare and Medi-Cal	a. Basic health insurance: urban employees basic health insurance, and urban and rural residents basic health insurance b. Supplementary health insurance: large health care expense allowance, enterprise supplementary health insurance, and commercial health insurance c. Urban and rural medical assistance
Feature	Marketable and diversified	Strong government intervention, reticulated security, single form
Coverage	78.80%	97.52%
Operation mechanism	Economic restriction mechanism for physicians and the insured	Economic incentive mechanism for the insured

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Table 4. Financial subsidies for primary health care institutions and hospitals in Guangdong (2009–2012)

Years	Primary health care institutions (100 million)*	Hospitals (100 million)	Total amount of financial subsidies (100 million)
2009	25.94	50.91	112.97
2010	28.26	52.49	118.25
2011	31.48	78.21	182.67
2012	46.98	89.86	218.30

*Includes community and township health centers.

Data source: *Guangdong Health Statistics Yearbook, 2009–2012*

mechanisms are different [19]. In California [20], insured people are not forced to see a GP, but under the economic constraints implemented by health insurance institutions, it is favorable for people to accept community first-contact diagnosis, which is made by GPs. If the health insurance subscribers want to be reimbursed for their medical costs, they should follow the regulatory procedure to see the physician, i.e., GPs for the first-contact diagnosis and specialists in hospitals for referred treatment. In contrast, specialists in hospitals are only allowed to treat insured patients who have a referral letter written by a GP, or they will not receive full remuneration. In Guangdong [21], health insurance providers encourage the insured to go to primary health care institutions and see physicians by raising the reimbursement in these institutions; now, the insured can choose one primary health care institution and one hospital as their regular medical agencies.

Government health investment

The World Health Organization (WHO) reported that 17.9% and 5.4% of the GDP, as well as 19.9% and 12.5% of total government health care expenditures had been spent on health care services in the US and China in 2012, respectively [22]. On the basis of equity and welfare, a substantial amount of money has been invested in health care services from the US federal government, as well as local and federal authorities every year to help the disadvantaged access primary health care services. In 2011, the financial budget of the Health Resources and Services Administration (HRSA) indicated that the investment of primary health care services was 0.382 billion dollars in California, which accounted for 46.14% of the total investment, and 0.828 billion dollars of all health

care services [23]. Between 2012 and 2013, the investment of health care services was \$45,493,600, which accounted for 31.9% of total expenditures for the California government [24]. There were 25 million dollars invested in chronic disease prevention and health education programs in California from the financial budget of the US Centers for Disease Control and Prevention (CDC) in 2013 [25].

The income sources of primary health care institutions in Guangdong include government investment (financial subsidies), health care service income, higher authority grants, and others. Government investment (35.78%) and health care service income (61.34%) are the major two sources [26]. The government investment for primary health care institutions is very important because the income of primary health care services is low. The financial subsidies for primary health care institutions in Guangdong showed a rising trend in recent years, which accounted for 22.96%, 23.90%, 17.23%, and 21.52% of the total health financial subsidies from 2009 to 2012, respectively, with a fluctuating proportion. During the same period, the financial subsidies for hospitals were rising continuously, which were about twice the amount of primary health care subsidies each year, and the proportion was always >40% of total health financial subsidies (Table 4) [26, 27–29]. In China, the financial appropriation is allocated by the central, provincial, county/municipal, and district governments hierarchically, and primary health care subsidies are mainly allocated by county/municipal and district governments.

Discussion and analysis

The number of GPs in Guangdong is inadequate, and the training path needs to be standardized.



Currently there is a shortage of GPs in California due to a dramatic increase in the insured under Obamacare. California, however, follows a uniform and strict GP education model, which supports a quality-oriented and standardized source of training of GPs, thereby meeting the demand of primary health care services for the residents. GPs in California are well-paid and they have good career prospects developments with high social recognition. The number of GPs in Guangdong is inadequate, and is far from the target number of 15,000 [30], and the intended allocation of 2–3 GPs per 10,000 population [31]. It is disturbing to see that the job loss of GPs is increasing; this phenomenon is mainly due to two reasons: 1. the skills of GPs are not standardized, even after on-the-job or job-transfer training, so the residents do not completely trust GPs, and the needs of residents cannot be met properly [32], and 2. the promotion opportunities and payments for GPs are limited.

Single-type health insurance and powerless health policy in Guangdong

Both Guangdong and California are aiming to broaden the coverage of health insurance. The health insurance system in California is diversified, while it is hard for the single-type health insurance in Guangdong to meet the residents' needs for health security. Primary health care services have been added to medical service procedures under economic constraints and market mechanisms in California since the mutual coordination between physician, health insurance institution, and patient has been developed; the first-contact diagnosis by GPs is more acceptable to the patient. In Guangdong, to encourage residents to see a physician in primary health care institutions, raising health care reimbursements between different levels of health institutions is simply not enough [33]. Compared with California, the strength of economic constraints on medical service providers (especially second or third-class hospitals) in Guangdong needs to be improved because it is not working optimally.

Health investments by the Guangdong government are inadequate, and fund shortages are the bottleneck of primary health care development

The above mentioned data show that the US government has put massive funds into the PHCS. Despite some inefficient

use of funds, this definitely reflects the high level of attention that government has paid to the PHCS. In China, the government investment in the PHCS is inadequate, the key investment object is the hospital and primary health care institutions receive lower subsidies. The investment is allocated from the top, level-by-level, which may cause a phenomenon referred to as “dividing investment between the central and local financial governments,” and lead to less subsidy limits for the primary health care institution. On the whole, fund shortages are the bottleneck of primary health care development.

Policy proposal

Implementing “5+3” training path to cultivate qualified GPs

Qualified GPs are the key fulcrum of the PHCS operation. Some GP training has been shown to be ineffective in China with unskilled trainees and the separation between theoretical studies and practice [34]. Guangdong can draw experience from California to cancel in-service and job-transfer training, and shift the focus to a “5+3” training path. In addition, the policy “quadruple certificate” in Shanghai Province could also be the reference for GP training in Guangdong, i.e., when a Masters' student graduates, he/she will receive four certificates (graduation diploma, Masters' degree, practicing physician qualification, and standard residency training) [35]. This could enhance the title promotion and wages of GPs. In addition, the authors of this article suggest improving the salaries, social reputation, and title promotion of GPs further to give them good career prospects and to avoid talent drainage.

Establish a diversified medical security system, and strengthen the connection of policies on health insurance and PHCS

China could learn from the US to build a diversified health insurance system, so as to meet the multi-level medical security needs of residents. Building a diversified medical security system includes introducing social capital to develop commercial health insurance, increase the type of health insurance, grant designated qualifications, encourage private individuals and enterprises to purchase commercial health insurance, set up national or provincial welfare health insurance, assure



care for the indigent, build mutual funds with social fund help, and broaden the channels of medical assistance. China should strengthen the policy connections between health insurance and PHCS, i.e., reform the mode of health insurance payments, confirm reimbursement rates, enhance the guidance for insured people on seeking health services, restrict force of health service provider's behavior, and introduce the market mechanism properly to develop a coordinated internal environment between physicians, insurance, and patient to ensure the stability of the PHCS.

Enhance the intensity of government health investment and broaden the funding channel of health care services

Adequate financial support is an essential factor for the sustainable development of the PHCS. The authors of this article suggest that the Chinese government increase the investments in PHCSs to give priority to the development of primary health care institutions, and confirm the share of the financial obligation between all levels of government to ensure the government subsidies are being allocated to primary health care institutions timely and sufficiently. The compensation mechanism of primary health care institutions in China should be improved, and the financing channel needs to be broadened by introducing private capital, charitable funds, and others to support the development of PHCSs.

In summary, during the constant exploration and development of the PHCS in China, training qualified medical practitioners, establishing an effective medical insurance system, and ensuring adequate health care funding for the primary care system are critically needed under our national health care reform. Certainly, there are many influencing factors for improving the primary care system beyond the above-mentioned “three essential elements.” For example, the cooperation between public hospitals and primary care institutions and how they work with each other are also important areas for improving the primary care system and need further research.

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Conflict of interest

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